



Name (Optional): Adam + Ros Ranger: Greg

Dates of Stay: 28-29 May Suite Number: 7

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc) \_\_\_\_\_

If Direct Booking, Quality of Service

**RECEPTION**

Check in & Welcome

Additional Comments

**ROOM**

Cleanliness

Amenities

**LOUNGE, DINING ROOM & BAR**

Overall Impression

Cleanliness

**FOOD**

Overall

**SERVICE & HOSPITALITY**

Quality of Service

Staff Professionalism

Staff Friendliness

**GAME DRIVES**

Ranger:

Ranger Knowledge

Ranger Enthusiasm

Quality Of the Experience

Tracker:

Tracker Knowledge

Tracker Enthusiasm

**OVERALL IMPRESSION OF SAVANNA**

Would you return to Savanna? \_\_\_\_\_

**COMMENTS:**

Thank you for taking such good care of us. Had a fantastic time. Greathtaking Safari and best of all... She said 'yes'!