



Name (Optional): Saya & Jay Akkad Ranger: David

Dates of Stay: 2/13/11 - 2/16/11 Suite Number: 2

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent.....
Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc) Operator's

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<input type="text" value="10"/>	-----

<u>ROOM</u>	<u>Rate</u>	<u>Additional Comments</u>
Cleanliness	<input type="text" value="10"/>	-----
Amenities	<input type="text" value="10"/>	-----

<u>LOUNGE, DINING ROOM & BAR</u>	<u>Rate</u>	<u>Additional Comments</u>
Overall Impression	<input type="text" value="10"/>	-----
Cleanliness	<input type="text" value="10"/>	-----

<u>FOOD</u>	<u>Rate</u>	<u>Additional Comments</u>
Overall	<input type="text" value="10"/>	<u>Excellent vegetarian options!</u>

<u>SERVICE & HOSPITALITY</u>	<u>Rate</u>	<u>Additional Comments</u>
Quality of Service	<input type="text" value="10"/>	-----
Staff Professionalism	<input type="text" value="10"/>	-----
Staff Friendliness	<input type="text" value="10"/>	-----

<u>GAME DRIVES</u>	<u>Rate</u>	<u>Additional Comments</u>
<u>Ranger:</u>		
Ranger Knowledge	<input type="text" value="10"/>	-----
Ranger Enthusiasm	<input type="text" value="10"/>	-----
Quality Of the Experience	<input type="text" value="10"/>	-----

<u>Tracker:</u>	<u>Rate</u>	<u>Additional Comments</u>
Tracker Knowledge	<input type="text" value="10"/>	-----
Tracker Enthusiasm	<input type="text" value="10"/>	-----

OVERALL IMPRESSION OF SAVANNA
Would you return to Savanna? Absolutely!

COMMENTS:
We had an absolutely fantastic time! Everything was top notch, from the people to the drives to the service. We will certainly recommend this place to friends and family!