



Name (Optional): Chappell Ranger: Daddy

Dates of Stay: 15/6/11 - 19/6/11 Suite Number: 147/405

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend Tour Operator/Agent.....
 Brochure Portfolio Collection Brochure..... Website..... Other....

Please specify details (i.e. name of agent etc)

If Direct Booking, Quality of Service

RECEPTION Rate Additional Comments
 Check in & Welcome everything was exceptional

ROOM
 Cleanliness
 Amenities

LOUNGE, DINING ROOM & BAR
 Overall Impression
 Cleanliness

FOOD
 Overall

SERVICE & HOSPITALITY
 Quality of Service
 Staff Professionalism
 Staff Friendliness

GAME DRIVES
 Ranger:
 Ranger Knowledge
 Ranger Enthusiasm
 Quality Of the Experience

Tracker:
 Tracker Knowledge
 Tracker Enthusiasm

OVERALL IMPRESSION OF SAVANNA
 Would you return to Savanna? absolutely!!

COMMENTS: We brought 4 couples (friends) who were 1/2 hour away. Absolutely nothing could have been done to make our trip any better!