



Name (Optional): Ian + Yvonne Ranger: David

Dates of Stay: 22 - 25 December Suite Number: 7 (16/1)

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend  Tour Operator/Agent.....  
 Brochure..... Portfolio Collection Brochure .... Website..... Other...

Please specify details (i.e. name of agent etc.)

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<input type="text" value="10"/>	
<u>ROOM</u>		
Cleanliness	<input type="text" value="10"/>	
Amenities	<input type="text" value="10"/>	
<u>LOUNGE, DINING ROOM &amp; BAR</u>		
Overall Impression	<input type="text" value="10"/>	
Cleanliness	<input type="text" value="10"/>	
<u>FOOD</u>		
Overall	<input type="text" value="10"/>	
<u>SERVICE &amp; HOSPITALITY</u>		
Quality of Service	<input type="text" value="10"/>	
Staff Professionalism	<input type="text" value="10"/>	
Staff Friendliness	<input type="text" value="10"/>	
<u>GAME DRIVES</u> <u>David</u>		
<u>Ranger:</u>		
Ranger Knowledge	<input type="text" value="10"/>	<u>Fabulous Friendly</u>
Ranger Enthusiasm	<input type="text" value="10"/>	<u>Knowledgeable</u>
Quality Of the Experience	<input type="text" value="10"/>	<u>Outstanding experience</u>
<u>Tracker:</u> <u>Julius</u>		
Tracker Knowledge	<input type="text" value="10"/>	<u>Julius is wonderful -</u>
Tracker Enthusiasm	<input type="text" value="10"/>	<u>smart, capable, highly intelligent, friendly</u>
		<u>Great sense of humor</u>
<u>OVERALL IMPRESSION OF SAVANNA</u>		
Would you return to Savanna?		<u>Outstanding</u>

COMMENTS:  
Really surpassed all expectations  
in every category - Perfection all round  
sums it up!