



Name (Optional): Mark Kelly Ranger: Neil

Dates of Stay: _____ Suite Number: 3/tracker

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc).....

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<u>10</u>	
<u>ROOM</u>		
Cleanliness	<u>10</u>	
Amenities	<u>10</u>	
<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<u>10</u>	
Cleanliness	<u>10</u>	
<u>FOOD</u>		
Overall	<u>10</u>	
<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<u>10</u>	
Staff Professionalism	<u>10</u>	
Staff Friendliness	<u>10++</u>	
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<u>10</u>	
Ranger Enthusiasm	<u>10++</u>	
Quality Of the Experience	<u>10</u>	
<u>Tracker:</u>		
Tracker Knowledge	<u>10</u>	
Tracker Enthusiasm	<u>10</u>	

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna? In a heartbeat

COMMENTS:

I had such a great experience. The staff were extremely friendly & engaging to talk to. The quality of the game drives and efforts put in by Ranger and tracker were superb.