



Name (Optional): KERSBERGER Ranger: Niel

Dates of Stay: 12-15/3-2011 Suite Number: 06

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other....

Please specify details (i.e. name of agent etc) _____

If Direct Booking, Quality of Service

RECEPTION
 Check in & Welcome 10 very nice

ROOM
 Cleanliness 10 very good+++
 Amenities 10 very good

LOUNGE, DINING ROOM & BAR
 Overall Impression 10 very good
 Cleanliness 10 very good

FOOD
 Overall 10 very good+++

SERVICE & HOSPITALITY
 Quality of Service 10 very good
 Staff Professionalism 10 very good
 Staff Friendliness 10 very good

GAME DRIVES
Ranger:
 Ranger Knowledge 10 very good
 Ranger Enthusiasm 10 very good
 Quality Of the Experience 10 very good

Tracker:
 Tracker Knowledge 10 very good +++
 Tracker Enthusiasm 10 very good +++

OVERALL IMPRESSION OF SAVANNA
 Would you return to Savanna? Yes

COMMENTS: Absolutely wonderful stay.

LOVE IT ☺