



Name (Optional): TONY + MARION Ranger: NEIL

Dates of Stay: 14/6/11 - 18/6/11 Suite Number: 7

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent et.

If Direct Booking, Quality of Service

RECEPTION Rate 10 Additional Comments

ROOM Cleanliness 10 Amenities 10

LOUNGE, DINING ROOM & BAR Overall Impression 10 Cleanliness 10

FOOD Overall 10

SERVICE & HOSPITALITY Quality of Service 10 Staff Professionalism 10 Staff Friendliness 10

GAME DRIVES Ranger: Ranger Knowledge 10 Ranger Enthusiasm 10 Quality Of the Experience 10

Tracker: Tracker Knowledge 10 Tracker Enthusiasm 10

OVERALL IMPRESSION OF SAVANNA Would you return to Savanna? YES

COMMENTS: As outstanding skill and experience made all the better by the staff at Savanna. Have had a wonderful time and intend to visit again.