



Name (Optional): Les - Sue Kovach Ranger: Greg

Dates of Stay: 1st Nov to 5th Nov 2010 Suite Number: 2

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other...

Please specify details (i.e. name of agent etc)

If Direct Booking, Quality of Service

RECEPTION
 Check in & Welcome 10 Additional Comments

ROOM
 Cleanliness 10
 Amenities 10

LOUNGE, DINING ROOM & BAR
 Overall Impression 10
 Cleanliness 10

FOOD
 Overall 10+

SERVICE & HOSPITALITY
 Quality of Service 10+
 Staff Professionalism 10
 Staff Friendliness 10

GAME DRIVES
Ranger:
 Ranger Knowledge 10+
 Ranger Enthusiasm 10+
 Quality Of the Experience 10+

Tracker:
 Tracker Knowledge 10+
 Tracker Enthusiasm 10+

OVERALL IMPRESSION OF SAVANNA
 Would you return to Savanna? Yes

COMMENTS:

For our tour of "Africa" we were informed that the best will be left for last. Savanna is our last stop & it is the best by far.
Thank you for your warm, friendly hospitality.