



Name (Optional): Linda Renny + Adam Ranger: PADDY

Dates of Stay: Nov 20/21 Suite Number: 8

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc).....

If Direct Booking, Quality of Service

**RECEPTION**

Check in & Welcome  10

**ROOM**

Cleanliness  10

Amenities  10

**LOUNGE, DINING ROOM & BAR**

Overall Impression  10

Cleanliness  10

**FOOD**

Overall  10

**SERVICE & HOSPITALITY**

Quality of Service  10

Staff Professionalism  10

Staff Friendliness  10

*to part!*

**GAME DRIVES**

**Ranger:**

Ranger Knowledge  10

Ranger Enthusiasm  10

Quality Of the Experience  10

**Tracker:**

Tracker Knowledge  10

Tracker Enthusiasm  10

**OVERALL IMPRESSION OF SAVANNA**

Would you return to Savanna? Unquestionably!

**COMMENTS:**

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