



Name (Optional): Alan & Loren Bok Ranger: _____

Dates of Stay: 17-21 Dec Suite Number: 1

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc) _____

If Direct Booking, Quality of Service

RECEPTION

Check in & Welcome

Rate

Additional Comments

always friendly & welcoming
always spotlessly clean!

ROOM

Cleanliness

Amenities

LOUNGE, DINING ROOM & BAR

Overall Impression

good

Cleanliness

FOOD

Overall

good, thank you for always
having the vegetarian option

SERVICE & HOSPITALITY

Quality of Service

Staff Professionalism

Staff Friendliness

excellent

GAME DRIVES

Ranger:

Ranger Knowledge

Ranger Enthusiasm

Quality Of the Experience

Tracker:

Tracker Knowledge

Tracker Enthusiasm

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna? _____

COMMENTS:

Thank you to you all, we thoroughly
enjoyed our stay, kind regards Alan & Loren.