



Name (Optional): McCann Ranger: David

Dates of Stay: \_\_\_\_\_ Suite Number: 4

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator (Agent).....  
Brochure..... Portfolio Collection Brochure..... Website..... Other...

Please specify details (i.e. name of agent etc)

If you are giving quality of service

**RECEPTION** Rate Additional Comments

Check in & Welcome 10

**ROOM**

Cleanliness 10

Amenities 10

**LOUNGE, DINING ROOM & BAR**

Overall Impression 10

Cleanliness 10

**FOOD**

Overall 10

Food was absolutely outstanding!  
Really enjoyed sampling some of the local dishes!

**SERVICE & HOSPITALITY**

Quality of Service 10

Staff Professionalism 10

Staff Friendliness 10

Absolute perfection! Everyone was so thoughtful, helpful, courteous!

**GAME DRIVES**

Ranger:

Ranger Knowledge 10

Ranger Enthusiasm 10

Quality Of the Experience 10

David was a fantastic guide!  
Perfect combination of being extremely knowledgeable about the fauna/animals and being a perfect host!

Tracker:

Tracker Knowledge 10

Tracker Enthusiasm 10

Lawrence was quite impressive as well! We enjoyed interacting with him, learning from him, and experiencing his enthusiasm!

**OVERALL IMPRESSION OF SAVANNA**

Would you return to Savanna?

**COMMENTS:**

Thank you for making our honeymoon so incredibly special!  
The game drives were absolutely fantastic and we really enjoyed meeting and interacting with all the rangers/staff/employees. Clearly, Savanna is a