



Name (Optional): Pat and Sandy Meyerfeld Ranger: Greg

Dates of Stay: 12/7/11 - 12/4/11 suite Number: Savannah Suite 9

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend... Tour Operator/Agent... Brochure... Portfolio Collection Brochure... Website... Other

Please specify details (i.e. name of agent etc).

Don't know if direct
If Direct Booking, Quality of Service

RECEPTION

Check in & Welcome 10

Additional Comments

Kelly is great! (So ~~is~~ Lorna & Louisa)

ROOM

Cleanliness 10

Amenities 10

Perfect
Needs non-slip in tub... strips or mat
stopped working, but fixed fast!
Air Con

LOUNGE, DINING ROOM & BAR

Overall Impression 10

Cleanliness 10

James is a terrific butler.
Perfect

FOOD

Overall 10

Loved the variety and the freshness
The bread & rolls were delicious.

SERVICE & HOSPITALITY

Quality of Service 10

Staff Professionalism 10

Staff Friendliness 10

The best!
Wonderful!
Very!

GAME DRIVES

Ranger:

Ranger Knowledge 10

Ranger Enthusiasm 10

Quality Of the Experience 10

Greg is fabulous!
"Could not have been better"

Tracker:

Tracker Knowledge 10

Tracker Enthusiasm 10

Wordick is fantastic!
Wow! Great stories & saw things (creatures)
that were not possible for most
human eyes!

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna? YES!!

COMMENTS:

This trip has been life-changing for us, our two children,
and their spouses. What an experience! It was not on
our list of things to do because of the length of the distance
from home, but coming here made the world smaller! I would
not trade this time for anything else I wanted to do.