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Name (Optional): Nicole + Danielle Ranger: RICHARD Neil
 Sautucci Mumbank.
 Dates of Stay: _____ Suite Number: 7

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent.....
 Brochure. ... Portfolio Collection Brochure..... Website..... Other

Please specify details (i.e. name of agent etc).

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<input checked="" type="checkbox"/>	Excellent. Very friendly & helpful
<u>ROOM</u>		
Cleanliness	<input checked="" type="checkbox"/>	Beautiful room amazing view with watering hole
Amenities	<input checked="" type="checkbox"/>	
<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<input type="checkbox"/>	Love it! fantastic
Cleanliness	<input type="checkbox"/>	
<u>FOOD</u>		
Overall	<input type="checkbox"/>	Great.
<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<input type="checkbox"/>	Amazing Amazing Amazing } want to come back.
Staff Professionalism	<input type="checkbox"/>	
Staff Friendliness	<input type="checkbox"/>	
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<input type="checkbox"/>	" " } " " " "
Ranger Enthusiasm	<input type="checkbox"/>	
Quality Of the Experience	<input type="checkbox"/>	
<u>Tracker:</u>		
Tracker Knowledge	<input type="checkbox"/>	Brilliant. brilliant, love
Tracker Enthusiasm	<input type="checkbox"/>	
<u>OVERALL IMPRESSION OF SAVANNA</u>		
Would you return to Savanna?		Definitely

COMMENTS:
 I had a brilliant time here with you all and will definitely be coming back as well as sending/referring as many clients as I can.