



Name (Optional): NORMAN S. FERRER Ranger: NEAL

Dates of Stay: 3-6 Dec Suite Number: 6

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc).....

If Direct Booking, Quality of Service 10

RECEPTION Rate 10 Additional Comments

Check in & Welcome 10

ROOM

Cleanliness 10

Amenities 10

LOUNGE, DINING ROOM & BAR

Overall Impression 10

Cleanliness 10

FOOD

Overall 10

SERVICE & HOSPITALITY

Quality of Service 10

Staff Professionalism 10

Staff Friendliness 10

GAME DRIVES

Ranger:

Ranger Knowledge 10 +

Ranger Enthusiasm 10 +

Quality Of the Experience 10 +

COMPARED TO WAON??
BEST WAY TO SPEND MY
10TH BIRTHDAY WITH FAMILY AT SAVANNA

Tracker:

Tracker Knowledge 10 +

Tracker Enthusiasm 10 +

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna? YES THE BEST IN THE
SABI SANDS

COMMENTS:

Only 1 COMPLAINT WOULD BE
GOOD TO HAVE SALT CELLARS THAT WORK
YOUR PEOPLE MAKE THE DIFF
TO OTHER LODGE