



SAVANNA
PRIVATE GAME RESERVE

Name (Optional): Jose Tebo Ranger: Paddy

Dates of Stay: 3-5.11.2011 Suite Number: 3

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent.....
Brochure..... Portfolio Collection Brochure..... Website..... Other..?

Please specify details (i.e. name of agent etc).....

If Direct Booking, Quality of Service

RECEPTION

Check in & Welcome

Rate

10Additional Comments

very friendly staff, food at check in
Anya was amazing!

ROOM

Cleanliness

10

Amenities

10

Love the vent clean shower. Having a bath
drawn for me at night.

LOUNGE, DINING ROOM & BAR

Overall Impression

9

Cleanliness

10

Beautiful & very relaxing

FOOD

Overall

9

Very good, very yummy

SERVICE & HOSPITALITY

Quality of Service

10

Staff Professionalism

9

Staff Friendliness

10

All the staff are extremely
lovely. They go out of their
way for you especially front of house

GAME DRIVES**Ranger:**

Ranger Knowledge

10

Ranger Enthusiasm

9

Quality Of the Experience

10

Paddy was very experienced
his riding was to be expected for
us & great. We saw some of the best game
I've ever experienced. Thanks heaps!

Tracker:

Tracker Knowledge

6

Tracker Enthusiasm

8

I didn't get much time to chat with
James but he was very friendly & a
great tracker

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna?

Yes, Yes & Yes!

COMMENTS:

Thanks to all the staff for this amazing
experience. Savanna is a very special place &
I really felt like part of the family while staying here.
I just hope to get back in the future. Thanks for
everything!