



Name (Optional): DORRILL & KATHLEEN SHIDELER Ranger: BADDEY E. PATRICK

Dates of Stay: AUGUST 19-21, 2011 Suite Number: 9

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend... Tour Operator/Agent... Brochure... Portfolio Collection Brochure... Website .. Other...

Please specify details (i.e. name of agent etc).

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<u>10</u>	<u>FRIENDLY AND HELPFUL</u>
<u>ROOM</u>		
Cleanliness	<u>10</u>	<u>OPULANT</u>
Amenities	<u>10</u>	
<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<u>10</u>	
Cleanliness	<u>10</u>	<u>BEAUTIFUL</u>
<u>FOOD</u>		
Overall	<u>10</u>	<u>YUMM!</u>
<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<u>10</u>	
Staff Professionalism	<u>10</u>	<u>SINCERELY WELCOMING</u>
Staff Friendliness	<u>10</u>	<u>EXCEPTIONAL HOSPITALITY</u>
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<u>10</u>	
Ranger Enthusiasm	<u>10</u>	<u>TRULY AMONG THE BEST</u>
Quality Of the Experience	<u>10</u> +++	
<u>Tracker:</u>		
Tracker Knowledge	<u>10</u>	
Tracker Enthusiasm	<u>10</u>	<u>EXCEPTIONAL</u>
<u>OVERALL IMPRESSION OF SAVANNA</u>		
Would you return to Savanna?		<u>yes</u>

COMMENTS:
OUR EXPERIENCE HERE HAS BEEN EXCEPTIONAL! 10 ISN'T
QUITE ENOUGH WHEN ONE REMEMBERS ALL THE LOVELY
AND FRIENDLY STAFF AND THE ABLE THE MARK RANGERS
AND TRACKERS BRILLANT!!!