



Name (Optional): Emma Whiting Ranger: Paddy

Dates of Stay: 23-24/8 Suite Number: 7

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent.....
 Brochure... Portfolio Collection Brochure..... Website Other....

Please specify details (i.e. name of agent etc) _____

If Direct Booking, Quality of Service

RECEPTION

Check in & Welcome 10

Additional Comments

Lorna made me feel so welcome the minute I arrived

ROOM

Cleanliness 10

Amenities 10

LOUNGE, DINING ROOM & BAR

Overall Impression 10

Cleanliness 10

FOOD

Overall 10

SERVICE & HOSPITALITY

Quality of Service 10

Staff Professionalism 10

Staff Friendliness 10

GAME DRIVES

Ranger:

Ranger Knowledge 10

Ranger Enthusiasm 10

Quality (of the Experience) 10

Amazing. Paddy's knowledge makes for the most amazing drives and photography.

Tracker:

Tracker Knowledge 10

Tracker Enthusiasm 10

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna? Absolutely & send all my

COMMENTS:

All the staff, ~~100~~ suite and entire lodge facilities paired with the amazing setting makes this truly one of the most amazing experiences. I want to ensure my clients feel the same way I do.